

Android tv remote not working

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With various remote controls apps on your smartphone, it is very easy to control your Android TV without the remote. Among them, Android TV Remote is one such application preferred by people worldwide. If you have used the Android TV Remote App for a while, you know how innovative it is. But people come across situations where they cannot connect the Android TV remote app to the TV. If you have come across a situation like that, the following solutions will help you fix an Android TV remote app that is not working properly. **Android TV Remote App Not Working: Troubleshooting Tips** You can use the following tips whenever you have issues with the Android TV remote app on Android or iPhone. 1) Check Your Internet Connection First of all, ensure that the internet connection is stable enough to not cause any issues with the app connectivity. Next, make sure that Android TV and phone are connected to the same WiFi network. If you find that your internet connection is not proper, you can restart the router and connect to it. 2. Open the Settings menu from the home screen on your Android TV. 3. From the Settings menu, choose the Network and Internet option. 4. Here, you can find whether the TV is connected to a WiFi network or not. 5) Restart Your App Sometimes, the issue might be resolved once you restart the Android TV remote app. Also, check whether the application has received any update or not. If you find any updates, update it to function without any issues. **Related - How to fix Android TV keyboard not working** 3) Connect With Your Android TV via Bluetooth You can connect the Android TV Remote App with the help of Bluetooth as well. If you connect via Bluetooth, you can eliminate connectivity issues over WiFi. 1. On your phone, turn on the Bluetooth feature. 2. Next, launch the Android TV Remote App on your phone. 3. From the list on your screen, you need to choose your Android TV. 4. If you are prompted with a pairing request, click on Pair. 5. Once you get a Bluetooth notification on your phone, tap Pair. **Note -** The method of establishing Bluetooth might be different on different devices. So, if you have any queries, check the manufacturer manual. 3) Restart or Reboot Your Phone Generally, one can fix the basic issues on a smartphone with a restart. Let's try this idea to fix the Android TV Remote App issue. Restarting a phone might vary on different devices. Press and hold the power button for a few seconds until a prompt appears on your screen. Select Restart or Reboot and wait for a few minutes until the restart is completed. Now, check if the issue with Android TV Remote App persists. 4) Restart Your Android TV 1. Turn off your Android TV and remove the power cord from the power plug. 2. Keep the device unplugged from the power source for the next few minutes. 3. Reconnect the Android TV to the power source. 4. Turn on your device and connect the Android TV Remote App to it. 5. If you still find that the problems with the app exist, you can move on to the next troubleshooting tip. 5) Software Update on Android TV Sometimes, updating the software of Android TV can help you fix the issues on it. Similarly, you can fix the connection problem with Android TV Remote App. 1. If you have any available software updates, you can find a notification on the top right corner of your home screen. 2. If you have a pending update, click on the Update option. 3. With that, you get a pop-up menu on which you need to click the Details option. 4. Next, click on the Update Now option and wait for the process to complete. 5. Once it is completed, try connecting the Android TV Remote App. **Frequently Asked Questions Why is the TV remote app not working?** There might be more than just one reason causing your TV remote app to stop working. You can find useful troubleshooting tips above. Can I remote control the Android TV with a smartphone? Yes. Android and iPhone devices have a lot of remote control apps on their app store to control the Android TV and other smart TVs. **Android TV Remote Control** Android TV Remote Control App One thing I love about Android TV's is that I can control them right from my phone using an app. However, recently I noticed this particular app stopped working for many people, including mine. I thought it was some issues with my WiFi, still, I did a series of troubleshooting steps. Here are the best fixes for the Android TV Remote app not working on the phone. It is likely that your issue may get solved at some point in the troubleshooting, and some need to wait a little longer and go through the rest of the steps below. **Fix Android TV Remote App Not Working** One day it is working and by the evening your Android TV remote app does not work. Generally, the issue is that the app cannot connect to the TV anymore. Fortunately, there are some quick and easy potential fixes. Make sure that the issue is not related to your Wi-Fi, but is an issue with the app. **Restart Your Android TV** Since this is a pairing-related issue, restarting your TV might fix some issues. Once your TV is back on, it will try to pair with your phone and it must work in most cases. Even after restarting your TV, if your phone is not able to connect with it from the Android TV Remote app, go through the below troubleshooting steps one by one. **Related: How to Install Apps and APKs on Your Android TV** **Reinstall Android TV Remote App** Sometimes, the issue can be with the app version or installed app on your phone. In such cases, the best way is to reinstall the app and see. Since we cannot be sure what is causing the Android TV Remote app not working issue, we advise you to uninstall the app and install it again. **To uninstall the Android TV Remote app,** long-press the app icon from the drawer and choose "Uninstall" from the popup menu. Alternatively, go to Settings > Apps > Android TV Remote > Uninstall to delete the remote app from your phone. Once done, you can head over to the Google Play Store and install the same app again. **Try Pairing from Third-Party Apps** We found that the Android TV Remote app stops working mostly because it fails to generate a pairing code. Assuming that might be causing the trouble, you can try to pair your Android TV with a third-party remote service app. When you try to connect from a third-party app, the pairing code is generated again and makes the way back to the original Android TV Remote app. While trying to pair the third-party app, try to connect to your TV from the Android TV Remote app on your phone itself and it should work now. If you do not want to install any additional apps on your phone, you can try uninstalling any updates for the TV Remote service on your Android TV. This has fixed the issue for many users. Let's see how to uninstall remote service updates in your Android TV. Go to the Android TV settings. Select Apps. Next, click on See all apps. Scroll to the bottom and select Show system apps. Under System apps, click on Android TV Remote Service. On the next page, click Uninstall updates. Fire up the Android TV Remote app on your smartphone, and it should be able to connect to your TV now. **Related: 10 Best Android TV Remotes with WiFi Keyboard & Mouse Connectivity.** Use Google TV App A rather easy and straightforward solution is to use a different app. There are many Android TV apps on the Play Store. Even Google has another app that can now act as a remote for your Android TV. The Google TV app, previously called Google Play Movies & TV, now has a built-in Android TV remote. **Download: Google TV app** from Play Store **Launch the Google TV app.** Tap on the TV Remote button at the bottom. Allow the app to find nearby devices. Select your TV from the list of devices. Enter the code displayed on your TV to connect. The pairing process is the same as that of the Android TV remote app. But when you have your Android TV remote app not working, this app just might. You can also just add your Android TV to your Google Home, and then control it from the Device controls page in Android quick settings. **Related: Most Useful Google Apps You Probably Didn't Know About** One of the advantages of having smart devices, apart from automation, is that your smartphone becomes a remote control for all of them. Instead of having a separate remote for your TV, thermostat, lights, or sound system, you can simply use your phone. But unlike a simple TV remote, your phone, as well as your smart TV, has a lot of components, not just hardware but also software. There are more chances for things to go wrong for a number of reasons. If you find yourself in a situation where your Android TV remote app is not working, hopefully, you now have a fix. This post may contain affiliate links. As an affiliate of retailers like Amazon, we earn from qualifying purchases. An Android TV Remote refers to using your android device as an Android TV remote control through an app using your android smartphone or tablet. In order to have the ability to use an Android TV Remote, you will need to sync both your phone and TV devices via Bluetooth or have the two different devices connected to the same Wi-Fi network. If your Android TV Remote is not working, try to restart both the Android TV and the Android TV Remote. Take the batteries out of the Android TV Remote and then Restart the Android TV. Now press on Settings on the Android TV Remote and then press More Settings and then Device Preferences. Now press on About and then press on Restart. Then put the batteries back into the Android TV Remote and try it again. You can also reset your Android TV Remote by following these steps. Take the batteries out of the Remote. Press power for about eight seconds. Reinsert the batteries and then try the remote again. **Android TV Remote Can't Find TV** Just picture yourself sitting down to watch an exciting new show on your Android TV and the Android TV Remote can't even find the TV. Before running off and just giving up, try checking your Bluetooth connection to make sure your Android TV Remote and Android TV are paired and enabled. If your Android TV Remote is not working and can't find your Android TV, go ahead and turn on the Bluetooth. Then open the Android TV Remote's Control App and find the name of the Android TV you have. Choose Pair and you will get an indication on your Android Phone that Bluetooth Pairing has now been enabled. You can also try unplugging all of the cables from your Android TV and then try using the Android TV Remote to turn the Android TV back on. If this doesn't work, examine all of the buttons of the Android TV Remote to make sure none of them are jammed or stuck. Try taking the batteries out of the Android TV Remote and then push down on and keep holding on any of the remote's buttons for about twenty seconds. Then release the pressure off of the button and put the batteries back in. **Android TV Remote not Detecting** If your Android Remote is not even detecting your Android TV, it could be related to a problem with your Bluetooth settings or with the remote's infrared light. Try these diagnostic tips to see if you can detect the cause of the problem quickly, so you can start watching your favorite shows again. If your Android TV Remote is not working and not detecting, first take the batteries out of the Android TV Remote. Then restart your Android TV. Press on the Settings button on the Android TV Remote. Then go to More Settings and then to Device Preferences. After this, go to Preferences, then to About and then to Restart and restart the Android TV Remote. You can also try to make sure that your Bluetooth device is turned on and enabled. If not, you can check in the user's manual for further instructions. Going forward, turn your Android TV Remote on and then quickly off again. Now try to pair your Android TV Remote with your Android TV again. Remove the plug of the Android TV from the electrical power source and then plug it in again. Once the Android TV is back on again, look to see if there are any other android devices that are also connected to the Android TV or to your Android TV, such as a tablet or a smartphone. If you do find that your Android TV is connected to other android devices and that this is affecting the connections to your Android TV Remote, go ahead and reset your Android TV back to the factory settings. You can also go back and reconnect the Android TV Remote App using Bluetooth. To do so, first open up the Android TV Remote Control App. Now, begin the next process by tapping on the brand name of your Android TV. If you now receive a request for Bluetooth Pairing, click on Pair. Just to be sure that there is no power cycle problem, use the Android TV Remote to Power Off the Android TV. Go ahead and unplug the power cord and then wait for about ten seconds. Now plug the power cord back in. Then try setting up the Android TV Remote Control App again. To set the Android Remote App, go to your Android phone and open up whatever app is installed for the Android Remote App. Then scan for devices, choose your device and then pair your Android phone to your Android TV. **Android TV Remote Can't Connect/Not Pairing** If your Android TV Remote can't connect or is not paired, it is most likely due to a wireless network syncing problem. Checking to see that your current Wi-Fi settings include your Android TV Remote and your Android TV usually quickly resolves the issue. If your Android TV Remote is not working, and you are using a Wi-Fi connection, be sure that your android device and your Android TV are all connected to the same wireless network. Press Home on the Android TV Remote and then press on Settings. Then go to Network and Internet and press on OK. Find your Wi-Fi network that is currently connected. Check to see that this Wi-Fi network is the same as on all of your android devices. Then go to the Settings App and find your connected network and click on Wi-Fi. Have a different brand smart TV? Please check out our article on Smart TV Remote Not Working to find your specific TV brand. **Android TV Remote Keyboard Not Working** If your Android TV Remote is not working and neither is the remote's keyboard in spite of pressing Enter for what seems like forever, the problem is probably rooted in your Preference settings. This is an inexcusable problem that is beyond frustrating. Try these easy troubleshooting steps to try to solve this dilemma. If your Android TV Remote is not working and neither is the remote Keyboard, hold down the Shift button on the Android TV Remote. Press Character to select the type of character desired. Then select lowercase letters abc or Upper Case Letters ABC. Now press Home Network to select the character for Space. **Related Articles** Element TV Remote Not Working Now TV Remote Not Working ATT TV Remote Not Working Panasonic Remote Not Working DIRECTV Remote Not Working

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